ZipDriveGSTM Instruction Manual



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Downloaded from www.Apple2Online.com

NOTES OF INTEREST ABOUT YOUR ZipDriveGS™

Thank you for your purchase of the new ZipDriveGS™!
You've just purchased the smallest and most complete internal hard disk drive for the Apple IIGS! The ZipDriveGS™ is an incredible engineering marvel. For years hard disk drives have been taking up important space on user's desks! Now, thanks to innovative hard drive technology, Zip Technology has been able to bring the size of the hard drive down to incredible proportions. The ZipDriveGS™ is completely contained on a single interface card that goes into one of your open slots in your Apple IIGS.

INTRODUCTION

Designed with your case of use in mind, Zip Technology has created a complete operation manual on how to use the ZipDriveGSTM with your Apple IIGS. All the knowledge you will need to install and operate the ZipDriveGSTM has been included on the 3.5 inch disks that came with the ZipDriveGSTM, and is the instructions included on the ZipDriveGSTM itself.

We at Zip Technology have carefully constructed a full course on how to use the ZipDriveGS™ by using Roger Wagner Publishing's HyperStudio®. HyperStudio® is the easiest aid in presenting information to you. All you will have to do once you are in HyperStudio®, is to move the hand icon around the screen, and follow the directions. If you have already completed Apple Computer's "Introduction to the Apple IIGS" diskette, then you should have no difficulties at all working with HyperStudio® and the ZipDriveGS™.

In order to see the ZipDriveGS™ Installation manual, all you will need to do, is boot the disk labeled "ZipDriveGS™ Boot Diskette", and then place the "ZipDriveGS™ Installation Manual" diskette in your disk drive, and then launch the "Installation" file on the Installation Manual diskette. If you do not know how to do this, then please go back and refer to your Apple IIGS reference manual, or the "Introduction to the Apple IIGS" diskette.

Everything you will need to know about your ZipDrive®™ is included in the graphic instructions provided on the ZipDrive®™, and the disket tes.

TECHNICAL INFORMATION

The ZipDriveGS[™] will work in any slot in your Apple IIGS. The slot that the ZipDriveGS[™] is installed in **DOES** need to be set to "Your Card" in order for the ZipDriveGS[™] to operate.

The ZipDriveGS™ can be partitioned into 30 partitions per drive, using the ZipFormatter™ software included on the ZipDriveGS™, and on the Technical Support Diskette. The ZipDriveGS™ comes preformatted with the latest system software, and the ZipDriveGS™ HyperStudio® Stacks. Also included on the ZipDriveGS™, is the complete set of Salvation-Supreme Utilities. Please refer to the Salvation-Supreme Manual for more information.

Also included on the technical support diskette, is a copy of the ZipDriveGS[™] Native Mode Device Driver. This driver is currently installed in your */System/System.Setup folder on your ZipDriveGS[™]. Should you reinstall your system software, please be sure that you reinstall this device driver in your new System.Setup folder.

The Native Mode Device Driver supports up to 64 ZipDriveGS™ partitions in one system.

Another feature of the Native Mode Device Driver, is a graphic In-Use light. This will show up in the upper right hand corner of your IIGS's screen, and will flicker as your ZipDriveGSTM is accessed. You will notice that there is a red box and a green box. The green box corresponds to any reads made to the ZipDriveGSTM. The red box corresponds to any writes made to the ZipDriveGSTM. When using the ZipFormatterTM, the In-Use light will not be active, this is normal, and should be accepted.

If you should see a decrease in the performance of the ZipDriveGS™, or the graphic In-Use light is not visible when you access the drive, while GS/OS is active, please make sure that the ZipDriveGS™ Native Mode Driver is installed, and active. The In-Use light does not show up at all in ProDOS 8 mode.

GUARANTEE

Zip Technology offers a thirty day, unconditional, money back guarantee for the ZipDrive GS^{TM} .

WARRANTY

Zip Technology offers a one year warranty on all models of the Zip Drive GSTM.

IMPORTANT: This warranty is subject only to factory defects that affect performance of the ZipDriveGS™.

Each ZipDriveGS™ is inspected thoroughly for physical defects, and operational functionality prior to shipping. Any ZipDriveGS™ returned for replacement which has sustained physical damage through mishandling will be subject to a replacement fee equal to the price of parts and labor in the repair of the ZipDriveGS™, before a repaired/replaced ZipDriveGS™ is shipped.

For this reason, it is important that when you are returning a ZipDriveGS™ for service, it should be packed in a sturdy box with padded and/or reinforcement of some kind. In this way the customer will not be penalized for returning a ZipDriveGS™ which suffers only from performance defects, but was then damaged during shipment because of careless shipping practices.

To receive a refund or replacement for a ZipDriveGS[™], please follow the return procedure in this manual.

Zip Technology may make improvements and/or changes to the product described in this manual at any time without notice. All information presented here has been carefully checked by technical personnel, however, Zip Technology makes no guarantee concerning the validity or completeness and will not be responsible for the use the reaf.

Changes may periodically be made in the information herein. These changes will be incorporated in later editions of this publication.

Zip Technology strongly recommends that the owner of the ZipDriveGS^{1M} make a backup of the ENTIRE ZipDriveGS^{1M}, using Salvation-SupremeTM's Bakkup program. You should also make a backup copy of each ZipDriveGSTM 3.5 Diskette, and use the backup instead of the original disks for your normal work.

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RETURN PROCEDURE

If for any reason your ZipDriveGSTM fails to perform, please launch the "Tech.Support" file on the ZipDriveGSTM Technical Support Diskette", and try running the Salvation-SupremeTM application "DeliveranceTM". This should correct most problems with the drive.

If it is necessary for you to return your ZipDriveGS™, please follow the following replacement procedure:

- Run the Technical Support Diskette a second time, and try using Salvation-Supreme's Deliverance™ one more time. If they fail a second time, then return the drive.
- 2) Carefully pack your ZipDriveGS™ in its original shipping box, or a reasonable cardboard box. PLEASE DO NOT USE ENVELOPES, JIFFY MAILERS, OR WHITE POPCORN FOAM! Return only the ZipDriveGS™. Keep your diskettes, and manual for when you receive your ZipDriveGS™ back. IF YOU SEND BACK YOUR MANUALS, OR DISKETTES, ZIP TECHNOLOGY WILL NOT BE RESPONSIBLE FOR THE RETURN OF YOUR MANUALS!
- 3) INCLUDE A COPY OF YOUR INVOICE! (Photocopies are accepted.) AS WELL AS a detailed letter describing the problem, with a description of your system, our product's model, and your name, address, and phone number.
- 4) Return your ZipDriveGS™ by INSURED mail, or UPS. IT IS VERY IMPORTANT THAT YOU INSURE YOUR PACKAGE FOR THE FULL PURCHASE PRICE OF YOUR ZipDriveGS™. Believe it or not, packages SOMETIMES GET LOST in the mail.
- 5) Send your ZipDriveGS™ to:

Zip Technology 5601 West Slauson Avenue, Suite #264 Culver City, California 90230

REGISTRATION FORM

To ensure warranty registration and information on new products, please fill out and return this form, or a photocopy, to:

Zip Technology 5601 West Slauson Avenue, Suite 264 Culver City, California 90230

Name:
Company:
Address:
City: State: Zip:
Telephone Number: ()_
I Purchased my ZipDriveGS™ from:
Company:
Address:
City: State: Zip:
Telephone Number: ()
Date Purchased:
I heard about the ZipDriveGS™ from:
☐ A Magazine Ad (Please Specify):
User's Group (Please Specify):
☐ Computer Show ☐ Friend
☐ Zip Technology